

# Accessibility statement for Dorchester Town Council.

This website is run by Dorchester Town Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- zoom in up to 250% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver).
- All links are underlined and in colour to make them distinguishable from text.
- Videos posted on the website from September 2020 will contain subtitles.

We've also made the website text as simple as possible to understand.

[AbilityNet](#) has advice on making your device easier to use if you have a disability. The BBC accessibility pages have advice on changing internet settings <http://www.bbc.co.uk/accessibility/>

We know some parts of this website aren't fully accessible:

- the text won't reflow in a single column when you change the size of the browser window
- Change colours, contrast levels and fonts
- you can't modify the line height or spacing of text
- most older PDF documents aren't fully accessible to screen reader software
- live video streams don't have captions, but we are working on this.
- some of our online forms are difficult to navigate using just a keyboard
- you can't skip to the main content when using a screen reader
- there's a limit to how far you can magnify the map on our 'contact us' page

What to do if you can't access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email [admin@dorchester-tc.gov.uk](mailto:admin@dorchester-tc.gov.uk)
- call 01305 266861
- We'll consider your request and get back to you in seven days.

If you can't view the map on our 'contact us' page, call or email us [<https://www.dorchester-tc.gov.uk/Top+Menu/Contact+Us>] for directions.

## Reporting accessibility problems with this website

We're always looking to improve the accessibility of this website. If you find any problems that aren't listed on this page or think we're not meeting accessibility requirements, contact: Nigel Hayes, Financial Controller, 01305 819033 or [nigelhayes@dorchester-tc.gov.uk](mailto:nigelhayes@dorchester-tc.gov.uk)

## Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](#).

## Technical information about this website's accessibility

Dorchester Town Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances listed below.

## Non-accessible content

Some parts of the website may not work for everyone some of which we need to fix, cannot be fixed or do not need to be fixed yet. The content below is non-accessible for the following reasons:

### Insufficient colour contrast

Some images contain text that does not meet minimum colour contrast requirements. Images with insufficient colour contrast are not compliant with WCAG guideline 1,4,3

<https://www.w3.org/TR/WCAG21/#contrast-minimum>.

We will correct insufficient colour contrasting on pages as and when we review each page.

### Insufficient alt text

Some images contain text which cannot be read by assistive technology (screen readers). Any relevant text is included in the images alt-text which is visible to assistive technology. Branded text such as logos may not be included in the alt-text if they are not relevant to what the image is conveying.

Images that do not have descriptive alt-text are not compliant with WCAG guideline 1.3.3

(<https://www.w3.org/TR/WCAG21/#sensory-characteristics>) and WCAG guideline 1.1.1

(<https://www.w3.org/TR/WCAG21/#non-text-content>)

## Disproportionate burden

Not applicable.

## Content that's not within the scope of the accessibility regulations.

### PDFs and other documents

Many of our older PDFs and Word documents don't meet accessibility standards - for example, they may not be structured so they're accessible to a screen reader. This doesn't meet WCAG 2.1 success criterion 4.1.2.

The accessibility regulations [don't require us to fix PDFs or other documents published before 23 September 2019](#) if they're not essential to providing our services. For example, we don't plan to fix earlier agendas from meetings. Any new PDFs or Word documents we publish will meet accessibility standards and versions will be available

### Live video

Live video streams don't have captions. This doesn't meet WCAG 2.1 success criterion 1.2.4 (captions - live).

We don't plan to add captions to live video streams because live video is [exempt from meeting the accessibility regulations](#). This will be reviewed prior to September 2020.

### Link identified only by colour

On some links colour is the only distinguishing feature about links in a block of text. If links are only identified by colour, the colour contrast ratio between the link text and the surrounding text needs to be at least 3:1.

Furthermore, colour should not be the only visual cue. These will be corrected as and when found during testing.

## How we tested this website

This website was last tested on 20 August 2024. The test was carried out by Nigel Hayes.

This statement was prepared on 23 August 2024. It was last updated on 23 August 2024.