**DORCHESTER TOWN COUNCIL** 



Council Offices, 19 North Square, Dorchester, Dorset DT1 1JF Telephone: (01305) 266861

### Steve Newman, Town Clerk

20 July 2022

You are invited to a meeting of the **DORCHESTER HERITAGE JOINT COMMITTEE** will be held in the **COUNCIL CHAMBER, MUNICIPAL BUILDINGS, HIGH EAST STREET, DORCHESTER DT1 1HF** on **TUESDAY 26 JULY 2022** commencing at **7.00pm**.

Steve Newman

Town Clerk and Secretary to the Committee

### **Declaration of Interests**

Members are reminded that it is their responsibility to disclose interests where appropriate. A Member who declares any interest must leave the room. A Member who declares a registerable interest as a Council nominee to a partner organisation may first address the meeting as a member of the public.

### Membership

Dorset Council: R. Biggs, A. Canning, L. Fry, S. Jones and R. Tarr

Dorchester Town Council: S. Biles, A. Chisholm, F. Hogwood, G. Jones and D. Taylor

The following Members may attend and speak but not vote:

Mr B Murphy (Duchy of Cornwall), I. Gosling (Dorchester Civic Society), Vacancy (Dorchester Chamber for Business), M. Woodgate (Dorchester Heritage Magazine), E. Metcalfe (The Keep Military Museum), L. Poulsen (Dorchester Local Nature Reserve), E Selby (Dorset Museum), J Wallis (Blue Badge Tourist Guides) M Rice (Dorchester Association), Maria Gayton or S. Johnson (Dorset History Centre), R. Raine (National Trust (for Max Gate and Hardy's Cottage)), A King (Shire Hall), A. Worth (Keep 106 Community Radio), M. Chutter (Thomas Hardy Society).

### <u>A G E N D A</u>

### 1. APOLOGIES FOR ABSENCE

To receive any apologies for absence.

### 2. ELECTION OF CHAIRMAN

To elect a Chairman for the remainder of the 2022-23 Council year.

### 3. ELECTION OF VICE CHAIRMAN

To elect a Vice Chairman for the remainder of the 2022-23 Council year.

### 4. MINUTES

To read, confirm and sign the Minutes of the Meeting of the Committee held on 19 April 2022 (copy enclosed).

### 5. HERITAGE TOURISM STRATEGY

To consider the following reports:-

- (a) Strategy Progress report and Presentation (enclosed).
- (b) Dorchester Tourism Partnership Notes of meeting (enclosed).

### 6. HILLFORTS AND HENGES

To receive an update on this new event being held between 21 to 31 July 2022.

### 7. MILL STREAM PATH - SECTION FROM LONDON ROAD TO MILL STREET

To receive an update report on progress with the 'industrial quarter' information boards to be located at the lower Mill Stream.

### 8. ROMAN MOSAIC PROJECT – THE WALKS

To receive an oral report from the Working Group established to consider this project.

### 9. HERITAGE OPEN DAY

To consider progress on this event to be held on Sunday 18 September 2022.

### 10. **QUESTIONS**

To receive questions submitted by Members in writing to the Dorchester Town Clerk and in respect of which the appropriate notice has been given.

### 11. URGENT ITEMS

To consider any other items that the Chairman decides are urgent.

### **DORCHESTER TOWN COUNCIL**

### DORCHESTER JOINT HERITAGE COMMITTEE HELD VIA THE ZOOM VIDEO CONFERENCING PLATFORM

### 19 APRIL 2022

At a virtual Meeting of the Dorchester Joint Heritage Committee held on 19 April 2022:

### PRESENT:

| Dorchester Town Council  | Councillors: | S. Biles<br>A. Chisholm<br>F. Hogwood<br>G. Jones (Chairman)<br>R. Major   |
|--|--------------|--|
|  | Officers:    | S. Newman<br>M. Manley<br>N. Hayes   |
| Dorset Council   | Councillors: | R. Biggs<br>A. Canning<br>L. Fry<br>S. Jones<br>R. Tarr                    |
| Dorchester Civic Society<br>Dorchester Association<br>Thomas Hardy Society<br>The Keep Military Museum<br>Dorset Museum<br>Dorset History Centre |              | I. Gosling<br>M. Rice<br>M. Chutter<br>F. Scott<br>R. Maughan<br>M. Gayton |

### 35. APOLOGIES

Apologies for absence were received from M. Woodgate (Dorchester Heritage Magazine) and Joy Wallis (Blue Badge Tourist Guides).

### 36. **MINUTES**

The minutes of the meeting held on 18 January 2022, a copy of which had been circulated, were confirmed and signed.

### 37. HERITAGE TOURISM STRATEGY

(a) <u>Heritage Tourism Strategy - Progress</u>

The Committee received a progress report from the Tourism Development Officer which updated it on the work undertaken against the agreed Tourism Strategy Action Plan. It was noted that a large number of the action points had been completed and others were ongoing strategic aims rather than specific actions. A proposed new action plan for 2022-23 had been drawn up which included the need for a long term 5-15 year visioning exercise. The Tourism Partnership felt that a large public consultation exercise was not required but that instead this work could be undertaken by a group of representatives from the Partnership and Heritage Committee. The work should tie in with the work presently being undertaken by the Town Council in respect of a masterplan for the town centre.

The Deputy Town Clerk confirmed that he would contact the Chamber for Business in respect of the Chamber filling its vacancies on the Committee and Partnership.

Members noted the aspiration for visitors to come to Dorchester by train and for the town to be cycle and pedestrian friendly.

### RESOLVED

- (1) That the progress update on the Heritage Tourism Action Plan be noted.
- (2) That the proposed action plan for 2022-23 be agreed.

(3) That Councillors S. Biles, G. Jones and S. Jones be the Committee's representatives on the group to be established to undertake the visioning exercise.

### (b) <u>Tourism Partnership</u>

The Committee received the notes of the meeting of the Tourism Partnership held on 5 April 2022.

### RESOLVED

That the notes of the meeting of the Dorchester Tourism Partnership held on 5 April 2022 be received.

(c) <u>Dorchester Walking Festival and Home of the Hillforts – Proposed Events</u>

The Tourism Development Officer introduced proposals for a Dorchester Walking Festival and Home of the Hillforts event.

It was proposed that Miranda Woodgate work with the Tourism Development Office to run and co-ordinate the two events. Authority to spend £1,500 per event from the HTPM budget was requested.

Members also requested that Mount Pleasant Henge be included in the home of the hillforts event and that the Dorchester Strollers be approached regarding the walking festival.

### RESOLVED

That £1,500 be allocated from the HTPM budget for both the Dorchester Walking Festival and Home of the Hillforts events.

### 38. MILL STREAM PATH – SECTION FROM LONDON ROAD TO MILL STREET

The Committee had been circulated with 'long' drafts of text for the proposed Mill Stream boards. Members noted that the text would be reduced and the focus would remain on local industrial history if at all possible.

It was proposed that, at some stage, an additional board focusing on the mill would be worthwhile.

Members suggested that the river Frome board would be better placed at Lubbecke Way rather than the Mill Stream. It was noted that the boards would be linked to the Dorset Museum.

Councillor R. Tarr volunteered to review the boards when they had been drafted.

The Committee expressed its appreciation to Mark Chutter and Miranda Woodgate for their work on this project.

### RESOLVED

That the information boards update be noted.

### **39. REPLACEMENT BENCH – FRONT OF DORSET MUSEUM**

The Deputy Town Clerk informed the Committee that the bench was now in place and had been funded by the Welcome Back Fund. An official unveiling had been arranged for 28 April at 2.00pm with the family of Jo Draper, the Men's Shed and the Mayor attending.

### 40. ROMAN MOSAIC PROJECT – THE WALKS

Members received an update report from the Tourism Development Officer. Students from Bournemouth University would be helping with the project. Following a site visit by the students of 'Durnovaria' the following work was proposed:-

- Social media campaign to bring 'Durnovaria' to life, particularly focussed on young people.
- New digital interpretation boards on the website detailing the 1936-coin hoard and Wollaston Fields (Charles Street).
- Art installation in form of sections of a mosaic around different locations in town to form one big mosaic. Discussions were ongoing with the Dorset Council Senior Archaeologist and the Highways Authority.

A Member pointed out that a draft information board for Wollaston Fields had been produced, the Deputy Town Clerk confirmed that he would investigate to see if this board could now be erected.

A Member asked for an update on the brewery information board, the Deputy Town Clerk confirmed that it had been fabricated and a position on Weymouth Avenue had been agreed with Brewery Square. The board would be installed by the Outdoor Services Team as soon as possible.

### 41. HERITAGE OPEN DAY

The Chairman reported on the proposals for this year's Heritage Open Days which would run between 9 and 18 September 2022 with a theme of Amazing Innovations.

The Committee had received funding from the Town Council for this event. Early ideas included Roman Innovations around the Roman Town House, Sir Frederick Treves, Rev John White, Welfare System, Poundbury (tomorrows heritage) Tolpuddle Martyrs (first Union). It was hoped that there would be tours around the town and activities for children and families plus many more events over the week.

An inception meeting to be arranged by the Chairman would take place via Zoom on Thursday 28 April 2022.

It was noted that the Tour of Britain cycle race would be coming through Dorchester on Saturday 10 September which would likely involve a number of temporary road closures in the town. Members felt that the heritage event to be held in High West / East Street would probably therefore be better held the following week on Sunday 18 September 2022.

The representative from The Keep Military Museum reported that the Museum held weaponry and inventions that they would display as a part of the event.

### RESOLVED

That the proposals for Heritage Open Day 2022 be agreed.

### 42. STATEMENT OF ACCOUNTS 2021-22

The Deputy Town Clerk summarised the 2021-22 accounts which had a closing balance of £638. From 2022-23 the Committee would receive annual contributions from the Town Council of £3,000 for general activity plus £8,500 for Heritage events.

The Deputy Town Clerk agreed to investigate the possibility of reinstating the old pub plaque project, with a simpler style of plaque than was previously identified by the Committee.

A Member raised the poor condition of the Rev White plaque on Colliton Street, the Dorset Museum representative agreed to make the arrangements for it to be refurbished.

### 43. DATES OF FUTURE MEETINGS AND FORMAT

Members considered dates for future meetings and whether they should be face to face or to continue with virtual meetings.

### RESOLVED

- (1) That the 2022-23 Committee meeting dates be as follows:-
  - Tuesday 26 July 2022
  - Tuesday 18 October 2022
  - Tuesday 17 January 2023
  - Tuesday 18 April 2023
- (2) That future meetings of the Committee should be held face to face.

### 44. **QUESTIONS**

No questions had been received.

### 45. URGENT ITEMS

A Member requested that the TIP sign on the Last Post to be removed, the Tourism Development Office agreed to contact the BID.

The Thomas Hardy Society representative gave an update on the annual Hardy Birthday Anniversary plans for 4 and 5 June 2022.

It was noted that the next meeting was scheduled for Tuesday 26 July 2022.

Chairman.....

### Dorchester Joint Heritage Committee – 26 July 2022

### **Report of the Tourism Development Officer**

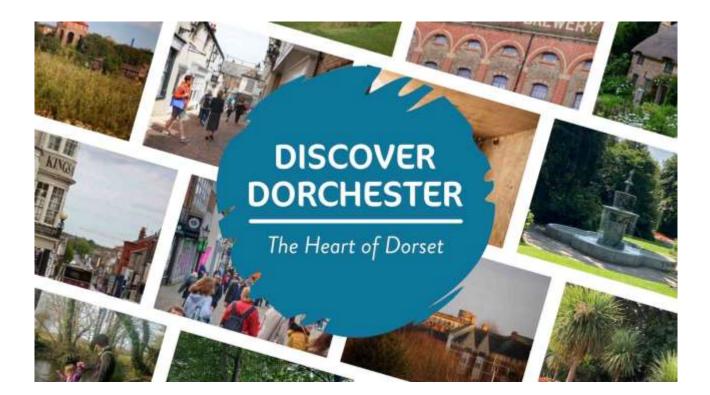
Attendance at the last Tourism Partnership meeting on 12.07.2022 was very good. There was a great balance of people and all sectors were represented. The agenda was full and the group discussed a lot of topics and agreed a lot of ways forward.

The Tourism Development Officer has now been in post for a year. An online questionnaire was circulated to members to review how the first year of the tourism partnership has gone. The feedback was very positive and constructive. The feedback is being used to create an Action Plan for Year 2 along with the Heritage Tourism Strategy.

Heritage related work to highlight to Heritage Committee:

- Discover Dorchester and Visit Dorset joined forces to celebrate Thomas Hardy's Birthday on social media – this helped highlight Thomas Hardy's links to Dorchester to a wider audience
- Throughout July the Dorchester Tourism Partnership had agreed to celebrate Dorchester's Henges and Hillforts. Miranda Woodgate came forward to lead work on this and Dorchester Town Council have funded Miranda's time to organise a spectacular 10 day festival with fascinating walks and talks, culminating in "HengeFest" at Maumbury Rings on 31<sup>st</sup> July 2022 to celebrate this sacred space.
- The Tourism Partnership have agreed to run the Beer and Brewing celebration event again next year, along with a town wide Halloween celebration and Walking Festival. In 2023 the partnership agreed they would like to recreate a traditional Roman Festival.

Matilda Manley, Tourism Development Officer Dorchester Town Council 19.07.2022



### 2. Update from Tourism Development Officer

|                    |                       | March  | June   |                                |
|--------------------|-----------------------|--------|--------|--------------------------------|
| SOCIAL<br>MEDIA    | CATEGORY<br>Instagram | DATA   | DATA   |                                |
| 2                  | - accounts reached    | 1198   | 2101   |                                |
| ~                  | - accounts engaged    | 65     | 108    |                                |
|                    | - total followers     | 256    | 332    |                                |
|                    | Facebook              |        |        | 7.                             |
|                    | - followers           | 1,035  | 1,355  |                                |
|                    | - post reach          | 22,326 | 29,413 |                                |
|                    | Twitter               |        |        | $\sim$ $\checkmark$            |
|                    | - followers           | 63     | 75     | Social media is                |
|                    | - profile visits      | 395    | 336    | increasing on all<br>platforms |
| Increase due to    | Tik Tok               |        |        |                                |
| student Durnovaria | - followers           | 9      | 61     |                                |
| campaign           | - likes               | 34     | 245    |                                |



Facebook benchmarking - June 2022 - this shows how well Discover Dorchester is performing compared to other similar social media channels.

| Page   |   | Page likes 🕹 | Page likes 11<br>change | Published<br>content |
|--------|---|--------------|-------------------------|----------------------|
| 60eser | Visit-Donast The official visitor website for Donast maintained by the Visit Donast Tourism $\_$      | 33.9K        | T 274                   | 23                   |
| Wa     | We Are Weymouth LIK.<br>We Are Weymouth is THE place to find out information about the town 1 eve.    | 25.9%        | T 73                    | 17                   |
| P.C    | Love Weymouth<br>Love Weymouth is the online Tourist information site to Weymouth Dorset a            | 4.9%         | Ť 146                   | 3                    |
| Dugan  | Discover Frome<br>We are Discover Frome, your number one source for business opportunities. I.,       | 2.7K         | Ť 22                    | 4                    |
| 10     | Discover Beaminster<br>Discover Beaminster is the face of a thriving, butfling community in West Dor- | 1.9K         | 17.2                    | 2                    |
| 6      | Discover Dorchester<br>The official Dorchester Tourion Rasebook page managed by the Dorchester T.,    | 1.2K         | T 151                   | 80                   |

The number of likes we gain a month comparted to others is high and the amount of content that we put out is high too.



### Top Facebook content in June (6 June - 4 July)

| Recent content T4                                    | Type  |            | Reach 0 🕹 | Likes and reactio | 0 ti |
|--|-------|------------|-----------|-------------------|------|
| The Poundbury Independent Mark                       | Post. | Boost post | 10.067    |                   | 179  |
| We are so exclored that Dorchester L.<br>13 and 0ES8 | Post  | Boost post | 9,469     | 1                 | 5.94 |
| We are filming a new video to pro-                   | Port  | Boost post | 8.42      |                   | 15   |
| Bookings are now OPEN for some                       | Port  | Boost post | 7,52      |                   | 83   |
| Adv is a brilliant time of year to visi              | Post  | Boost post | 4.71      |                   | 34   |
| At a glance guide to What's Gn at                    | Post  | Boost post | 3,43      |                   | 27   |
| Two weeks to go until the giant 1                    | Pest  | Boost post | 2.29      |                   | 5    |
| Sunny summery days in Dorchester                     | Post  | Boost post | 2,13      | 8                 | 31   |
| On the 12th of June from 10am Kin                    | Post  | Boest post | 1,72      |                   | 11   |



| Month              | Users | New Users | ↑ or ↓ |
|--------------------|-------|-----------|--------|
| December 2021      | 693   | 644       |        |
| January 2022       | 1000  | 1000      | 1      |
| February 2022      | 1800  | 1700      | 1      |
| March 2022         | 1600  | 1500      | 1      |
| April 2022         | 1700  | 1700      | t      |
| May 2022           | 3500  | 3400      | î      |
| June 2022          | 2900  | 2700      | Ļ      |
| Total since launch | 12000 | 12000     |        |



Page views were higher in May due to the Jubilee celebrations. Lots of people have found the Discover Dorchester website via our jubilee content, which is great. It is also good to see that more blogs about Dorchester are starting to creep into the most popular pages lists.

### Most popular pages in June 2022

|    | Totals   | 8.775<br>100% of total |
|----|--|------------------------|
| 1  | What's On, Events, Exhibitions - Discover Dorchester                     | 1,275                  |
| 2  | Home of Hillforts & Henges - Discover Dorchester                         | 825                    |
| 3  | Discover Dorchester - Official destination website for Dorchester Dorset | 185                    |
| -4 | Armour & Embarkation 2022 (A&E) 18th June - Discover Dorchester          | 40.9                   |
|    | Shopping in Dorchester - Discover Durchester                             | 148                    |
|    | The Poundbury Great Park on The Great Field - Discover Dorchester        | .98                    |
| 7. | Inspiration - News, Exents & Helpful Tips when visiting Dorchester       | 138                    |
|    | Hengefest 2022 - Discover Dorchester                                     | 132                    |
|    | See & Do - Discover Dorchester   | 116                    |
| 10 | The History & Mystery of Maiden Castle - Discover Dorchester             | 114                    |

### Most popular pages in May 2022

|   |     | Totals   | 100% of foto: |  |
|---|-----|--|---------------|--|
|   | 1.1 | What's On, Events, Exhibitions - Discover Dorchester                     | 3.01          |  |
| 3 | 1   | Discover Dorchester - Official destination website for Dorchester Dorset | 905           |  |
| 1 | 1   | Jubilee Family Fun Day - Discover Dorchester                             | 433           |  |
| 9 | ŧ.  | Jubilee Celebrations in Dorchester - Discover Dorchester                 | 397           |  |
| 1 | 63  | Jubilee Party at the Palace' Concert - Discover Dorchester               | 344           |  |
| 1 | 6   | Shopping in Dorchester - Discover Dorchester                             | 201           |  |
| 1 | ÿ   | Queen's Jubilee Celebration Picnic - Discover Dorchester                 | 248           |  |
| ú | í.  | See & Do - Discover Dorchester   | 205           |  |
| 9 | 1   | 10 Amazing Facts about Dorchester - Diacover Dorchester                  | 106           |  |
|   | 10  | Jubilee Beacon Lighting Ceremony - Discover Dorchester                   | 164           |  |



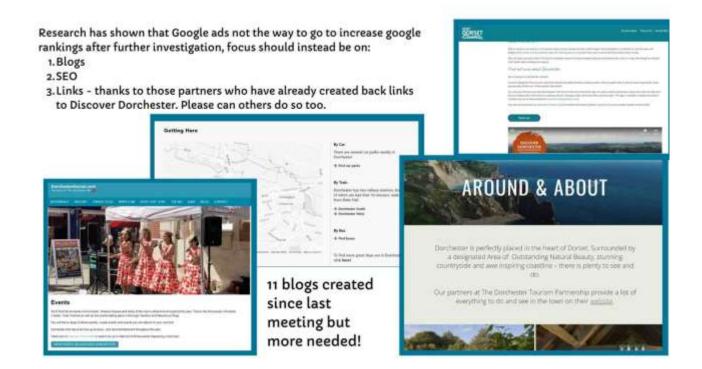
We continue to get good number of web visits from London. There seems to be more people interested in Dorchester from the South East than the South West of England.

### Visits from... Globally

| 1  | UK          | 2640 |
|----|-------------|------|
| 2  | USA         | 118  |
| 3  | Ireland     | 23   |
| 4  | Germany     | 21   |
| 5  | Sweden      | 14   |
| 6  | Netherlands | 11   |
| 7  | Belgium     | 7    |
| 8  | Greece      | 7    |
| 9  | India       | 6    |
| 10 | Canada      | 5    |

### Visits from... Nationally

| 1  | London      | 920 |
|----|-------------|-----|
| 2  | Dorchester  | 447 |
| 3  | (not set)   | 249 |
| 4  | Bournemouth | 121 |
| 5  | Weymouth    | 119 |
| 6  | Southampton | 58  |
| 7  | Poole       | 57  |
| 8  | Yeovil      | 52  |
| 9  | Croydon     | 32  |
| 10 | Beaminster  | 30  |







- Super TIP still at Post Office still operating thank you!
- Volunteer Discover Dorchester training day planned for early next year based on feedback from museums. Will created pack for volunteers to use in mean time.
- Difficult for me to carry out Dorchester distribution of Discover Dorchester leaflets in the hours that I have - have been looking into options for distribution around Dorchester:
  - Partnership decided to use Heritage Magazine to distribute at £200 per year
     Delivery to cafes and TIPs in Dorchester, Brewery Square, Poundbury four times per year
- Places to go are distributing the Discover Dorchester leaflet around Dorset and have sent a distribution update for June......



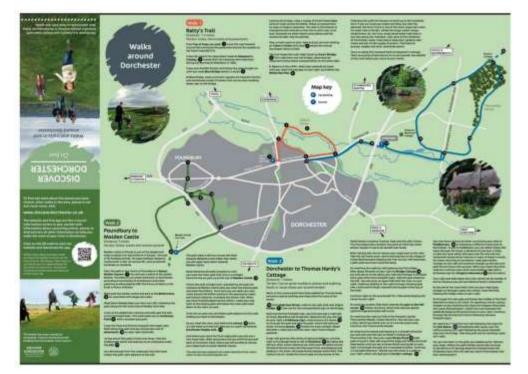
### Partnership looked at the figures and decided to print more Discover Dorchester leaflets to be distributed by Places to go as they are going down well.







Variety of walk lengths and terrain. Something for everyone.





Adapted from previous town trail leaflet as very popular

Checked by BID ambassadors thank you!

Adapting for use on town trails sign at town pump





Car park and train station signage updated and being installed ASAP by Dorchester Town Council

### A warm welcome to the historic county town of Dorchester For up to date information about Dorchester events, heritage, places to eat, places to shop, things to see and do here deck out the Discover Dorchester website www.discoverdorchester.co.uk The website has everything you need to make the most of your time in Dorchester and navigate your way around. r you and here for a day or of your construction You can also download the free Discover Dorchester app which is a bandy digital guide in your pocket.

Enjoy your visit!

Dorset

The towns, villages and countryside arour Dorchester are shunning. To explore our surrounding areas and the rest of Dorset visit www.visit-dorset.com to plan your adventure.

DISCOVER DORSET



Weekend in Dorchester video finalised based on feedback. Has been shared on social media, on the website and is on Visit Dorset website too.

New family video being filmed July 2022





Used some of the DTC credits with Gary to get a professional photographer to do some photography at the jubilee. Gave the following remit:

- Close ups of families having fun not staged, relaxed and not looking to camera
- Close ups of couples having fun- not staged, relaxed and not looking to camera
- People looking in shop windows- not staged, relaxed and not looking to camera
- All need to be timeless shots so no jubilee flags or anything





What's On posters still proving popular. Originally created for Super TIP but also:

- Town centre rotunda
- Poundbury Newsletter mailing list
- Local parish councils
- Numerous Tourism Partnership
   organisations

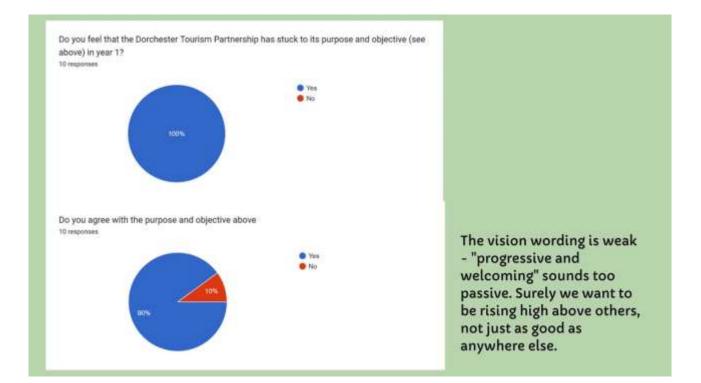
| DORCHESTER   | S ON IN JULY?  |
|--|--|
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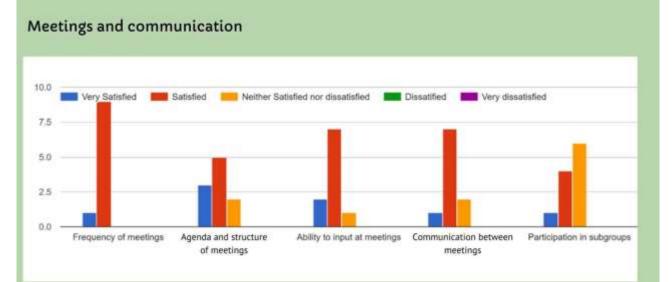


| CAPITAL BUDGET               |            |                                 |                  |              |
|------------------------------|------------|---------------------------------|------------------|--------------|
| Budget Available             |            | 50000                           |                  |              |
| Action Area                  |            | Indicative Budget<br>Allocation | Budget Committed | Actual Spend |
| Governence                   |            | 2900                            | 900              | 900          |
| Communications and Marketing |            | 13000                           | 12925            | 5576         |
| Community                    |            | 7500                            | 2825             | 0            |
| Environment                  |            | 3000                            | 0                | 0            |
| Visitor Experiences          |            | 22275                           | 7275             | 6308         |
| Industry                     |            | 1000                            | 0                | 0            |
| Remaining                    |            | 37216                           |                  |              |
| REVENUE BUDGET               | 2021/2     | 2022/2023                       |                  |              |
| Allocation                   | £6,000     | E8,000                          |                  |              |
| Committed                    | E4,000     | EO                              |                  |              |
| Spend                        | £3,852.32  | £2,235                          |                  |              |
| Remaining                    | E2,148     | £5,764                          |                  |              |
| TIC BUDGET                   |            |                                 |                  |              |
| Allocation                   | £20,000    |                                 |                  |              |
| Committed                    | £1,500     |                                 |                  |              |
| Spend                        | £2,917.98  |                                 |                  |              |
| Remaining                    | £17.082.02 |                                 |                  |              |

### 3. Review of first year of Tourism Partnership



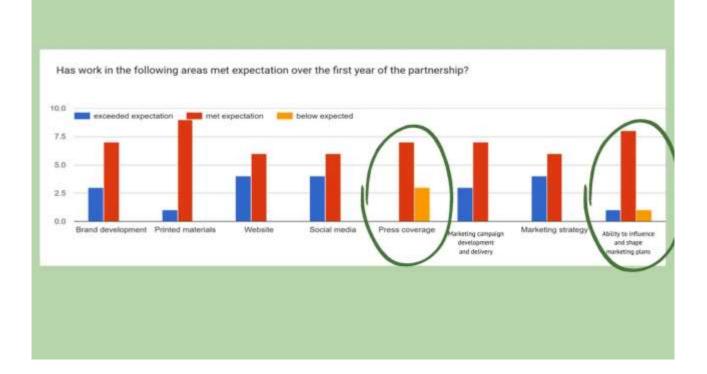


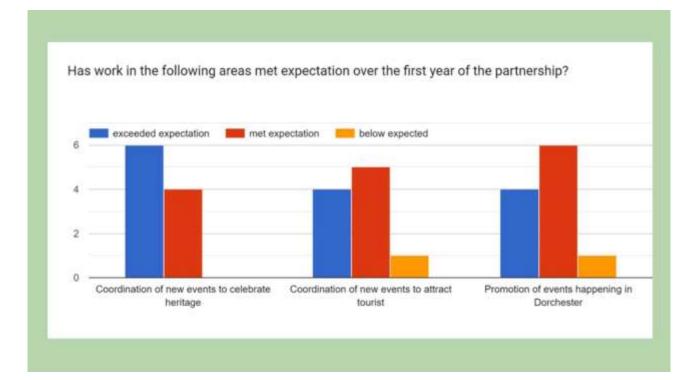


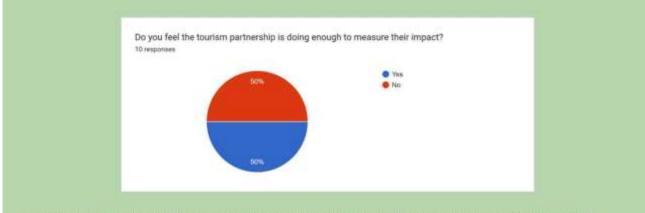
· More communication between meetings and working groups to get things started more quickly.

Feel as though at times it can be difficult to input due to some 'strong' characters in meetings. However this is improving.
 Meetings need to be more focused rather than (at times) a general discussion forum.

. It would be good if the meetings could be minuted, so that partners that miss meetings can catch up on what happened.







- It's a very challenging area, and I may not be aware of all the latest data, but until we can produce some metrics around whether businesses and organisations are seeing an uplift in tourist numbers and some direct responses to TP initiatives then it's hard to say whether impact is being measured accurately.
- I said No because I don't know whether it is doing enough or not.
- Events organised through the partnership are well attended and celebrated, but it's not clear if they're attended by local people or by tourists. Data collection and visitor insights could help with this, but obviously would create a large amount of work for those involved.
- Agree measurable KPIs

Please use this space to give any additional comments and reflections on the first year of the tourism partnership:

- It's been great to work with the partnership. I've seen lots of things from new perspectives.
- It's been a very good first year, with so many projects and events organised in a short period of time.
- The Partnership has got off to a good start with a wide range of participants involved and has achieved some positive outcomes in it's first year - always more work to do!!
- It is the first year and some first steps have been taken. More local input and discussion could help progress changes and present them in a positive light.
- It's been a great first year and can only get better.

| Priorities for year 2:   |  |   |
|--|--|---|
| First Priority: 10 maprene   | Second priority strangement  | Third priority: 7 mp.mm   |
| Reduce cost of car parking and consider a transport hub/bus atalico  | Creater a pedentrian zone between the traffic lights in Hin West and East High streets   | Promote all moret attractions equally.  |
| Partnership working between organizations<br>Continue keeping everyone taiking with each other<br>Menuping regard or TP activities | Mile advanced prevently for them wide events a gibergefeet<br>Continue with the well co-ordinated events.<br>Year-right, visites welcomes for matters (e.g. meetinght harmens) | Reey promoting the town as a great place to stall<br>Promotion of Docthester as a versue but of session<br>Pleas coverage |
| Making website and social metha products even more correct<br>and marthly  | Promoting Dortheoter as a sector of escalarity in taxion right and a settled base<br>for stating the zero wider  | Commune to develop and co-ordinate themest events   |
| Promotion of events  | Advertising - Maybe Trimugh sactal and video   | work with other groups (0071) to athlect viation to the toest its retail as well a<br>heritage                            |
| Marketing and Promotion speak and habiling   | Continue to develop on line presarice -wellatte and social metha   | Refuming comm   |
| Continuing to develop town wide events and collaborations to<br>attract sounds.  | Understanding more the convertion rate determs who is marketer to by the<br>Tourism partnership and now many tourists it attracts  |   |
| Party coverage of the lower  | Improving the town centre environment & mix and quality of uses inclinitial (may<br>be out of remit)   |   |
| Cruise ship marketing - day hips for monate  | Receiving periods in the area, there is more in the first time dates what  |   |

Proposed plan:

- Use feedback and strategy to create a prioritised action plan for 2022-2023
- Share action plan draft for comment before next meeting

# 4. Upcoming events and potential future partnership events



#### SUMMER 2022

- Home of Henges and Hillforts
- Summer of Sunflowers

#### AUTUMN 2022

- Tour of Britain Cycle race
- . The Big Draw
- Heritage Open Day
- Remembrance Day

### CHRISTMAS 2022

 Cracker and Christmas fairs

### SPRING 2023

- Beer Dorch Beer and Brewing Festival
- Walking and Cake festival

### SUMMER 2023

- Thomas Hardy Victorian Fair
- Youth Pride
- Home of Henges and Hillforts (depending on success of first)
- Summer banner campaign (depending on success of Summer of Sunflowers)

### AUTUMN 2023

- Halloween
- Heritage Open Day
- Remembrance Day

### CHRISTMAS 2023

Cracker and Christmas fairs

### SPRING 2024

- Beer Dorch Beer and Brewing Festival
- Walking and Cake festival
- Floralia Roman Festival?

#### SUMMER 2023

- Thomas Hardy Victorian Fair
- Youth Pride
- Home of Henges and Hillforts Summer banner campaign

#### AUTUMN 2023

- Halloween
- Heritage Open Day
- Remembrance Day

#### CHRISTMAS 2023

- Cracker and Christmas fairs
- Tourism Partnership led events in orange Sub groups needed for each event Partnership supported this programme



## Open air cinema advertising opportunity - will send out via email

### WOULD YOU LIKE TO ADVERTISE AT ONE OF OUR MOST POPULAR EVENTS?

Our open-air cinema event is back! This year Dorchester Town Council are offering a great publicity opportunity at this very popular event.

Taking place at Maumbury Rings on Saturday the 27th August from 2pm.

The bank holiday weekend event will attract an audience of around 4000 people from both Dorchester and the surrounding

It will be a great opportunity to promote your business! Your organisations logos/images will be shown on the screen repeatedly throughout the day, with advertisement reels being shown at least three times.



### 5. Summer and Autumn Marketing plans

Group fed back comments on the Summer marketing proposal and were asked to volunteer for a sub group to develop the Autumn and Spring "Weekend in Dorchester" Marketing proposal



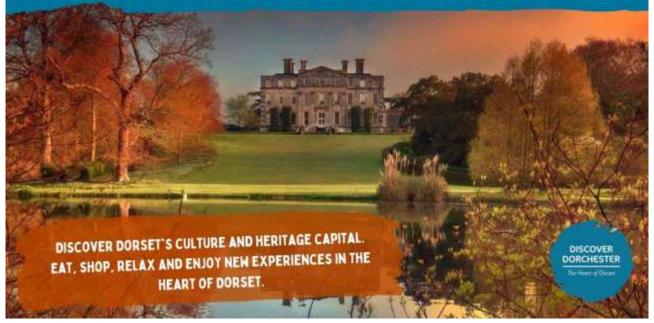
#### FAMILY DAY OUT IN DORCHESTER THE BEST MUSEUMS, PARKS, HENGES, HILLFORTS AND PLAYGROUNDS IN DORSET. IT'S SO MUCH FUN.' 10 MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY CAR IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY CAR IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY CAR IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY CAR IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY CAR IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY CAR IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY CAR IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINOT BY CAR AND 30 MINS BY CAR IO MINUTES FROM WEYMOUTH BY TRAIN, 15 MINOT BY CAR AND 30 MINS BY CAR AND 400 MINOT BY TRAIN, 15 MINOT BY

THE BEST MUSEUMS, PARKS, HENGES, HILLFORTS AND PLAYGROUNDS IN DORSET. IT'S SO MUCH FUN! 10 MINUTES FROM WEYMOUTH BY TRAIN, 15 MINS BY CAR AND 30 MINS BY BUS

### HAVE YOU BOOKED YOUR WEEKEND IN DORCHESTER?



### HAVE YOU BOOKED YOUR WEEKEND IN DORCHESTER?





The Tourism Partnership agreed the following spending proposals:

From our annual £8000 pot (plus we have £2,148 underspend from last year):

- Summer Day out in Dorchester Campaign £1500
- Autumn and Spring Weekend in Dorchester Campaign £3000
- Walking Festival (March 2023) £1500
- Beer Dorch (February 2023) £1500
- Leaflet distribution £200 annually
- Discover Dorchester leaflet reprint

Dorchester Town Council Tourism Funding Pot (£17,000 remaining):

• The Big Draw - £400 for registration and £100 towards materials

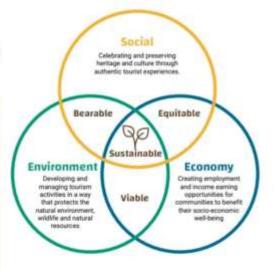
### 6. Dorchester Sustainable Tourism

Tamara Umasankar presented her recent work looking into Sustainable Tourism and shared a proposed plan to take this work forward with local organisations and businesses.

## **Sustainable Tourism**

- What is sustainable tourism?
- What factors impact sustainable tourism?
  - Food and Drink
  - Litter
  - Green spaces
  - Sticking to pathways and not distburing wildlife
  - Dog poo
  - Refill
  - Sourcing local (food and resources)
  - Accessibility

- Energy efficiency and sourcing
- Pride of place and making Dorchester and nicer place
- Water usage
- Waste (food and recycling, packaging and single use plastic)
- Young people



# Aims

- Form a sustainable tourism action plan and group
- Find out what is going well and what needs improvement
- Meet aims of plan through peer to peer support
- Embed action plan into tourism partnership action plan



## How?

- Reached out to partner organisations and find some business champions... Any suggestions?
- Set up a sustainable tourism event in September
- Create a visitor survey too





# Dorchester Tourism Partnership

### Meeting Notes

12.07.2022 The Kings Arms

### Attending: 19 Apologies: 9

### 1. Welcome and Introductions

- Tamsin Little, Shire Hall Museum stepped in for Abbie King to Chair the meeting.
- The group welcomed three new attendees:
  - Bradley Butterworth from The Great Escape
  - Deborah Boyd from Silverlake
  - Kirsty Schmit from Stay Original (The Kings Arms)
  - Katy Jones from Tom Browns

### 2. Officer Update

Matilda gave a presentation update on her recent work in the tourism partnership. The presentation given at the meeting is attached – it has been adapted so that it can be read standalone and reflects decisions made at the meeting.

### • Actions from Officer Update:

- All to add backlinks to the Discover Dorchester website from their website
- o Matilda to create more blogs and tweak SEO to increase website rankings
- **Matilda** to set up a group to review the website functionality.
- o Matilda to set up Dorchester leaflet deliveries via Heritage Magazine
- **Matilda** to organise reprint of Discover Dorchester leaflet as Places to go distribution going well

### • The Tourism Partnership agreed the following spending proposals:

From our annual £8000 pot (plus we have £2,148 underspend from last year):

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Dorchester Town Council Tourism Funding Pot (£17,000 remaining):

 $\circ$  The Big Draw - £400 for registration and £100 towards materials

### 3. Review of first year as Tourism Partnership

The group looked at the images showing the tourism partnership's achievements in year one. Matilda shared the results of the questionnaire sent out to tourism partnership members – the results can be seen in the attached PowerPoint. The group agreed to:

- Use questionnaire feedback and strategy to create a prioritised action plan for 2022-2023
- Share action plan draft for comment before next meeting

Gareth Jones volunteered to be involved in the creation of this action plan.

### • Actions from Review of first year:

• **Matilda and Gareth Jones** to create action plan – if anyone else would like to join with this please email Matilda

### 4. Upcoming events and potential future partnership events

Matilda shared a slide showing upcoming events run by partnerships and potential events for the next few years for the Discover Dorchester (see attached presentation) The group fed back that the number of events being proposed by Discover Dorchester was right and did not have any other big events to add to the programme. Group member fed back that they like the events that have a theme that everyone can join in with such as brewing, Halloween and walking. It was highlighted that Thomas Hardy Celebration is every two years, not annually. The group would like to see more events for families and that are low cost.

### • Actions from events:

• Matilda to set up sub groups for each of the discover Dorchester led events.

### 5. Summer and Autumn Marketing

A proposal for the Summer Marketing campaign had been circulated to the Tourism Partnership prior to the meeting. The group agreed the Summer campaign proposal. Tamsin Little, Amy Moore and Miranda Woodgate volunteered to join a subgroup for the Summer Marketing.

Matilda shared some very early draft visuals for the Autumn marketing campaign and asked for volunteers to join a sub group to work on the Autumn marketing campaign over the Summer.

### • Actions from Summer and Autumn Marketing:

• **Matilda** to set up sub for Summer Marketing and Autumn Marketing campaign.

### 6. Sustainable Tourism

Tamara presented her research and proposed plan of action to make tourism is Dorchester more sustainable and eco friendly. This was well received by the group and they agreed the approach. Some additional businesses were recommended for Tamara to contact. Silverlake and The Kings Arms volunteered to help with work in this area.

### • Actions from Sustainable Tourism:

• **Tamara** to continue work in this area with **Silverlake** and **The Kings Arms**. Contact businesses suggested and deliver proposed plan of action.

### 7. Updates from partners - recent tourism highlights and upcoming plans

- **Visit Dorset** Successful Spring campaign that generated 2.5 million impressions and 1.5 million clicks. Due to recent perceptions survey from Visit England they are targeting travel within Dorset. Looking ahead to Tour of Britain and asked for details of any events planned for this.
- **The King Arms** Ran an social media competition that was very successful and got entries from Surrey, Essex and Oxford. Held first Comedy Night
- **Tom Browns** Pub has been nominated for a national award. Planning to do giant hokey cokey again (which made national news last time it was held).
- **Keep Military Museum** Tik Tok still growing and successful. D Day ration pack was a very good media story. Armed Forces Day was a very successful event (best day of sales and

opened for free). New exhibition is opening in the Autumn. Have had more cruise ship and international visitors recently.

- **Dorset Museum** Weddings are continuing to grow at Dorset Museum, now have a license. Will be running an 80's exhibition in Autumn. Christmas events programme planning. Working on Henges and Hillforts celebration. Hosting Hardy Conference. Kids free entry every Sunday for Summer. Museum After Hours events.
- **Alistair Chisholm** Ghost walks continuing. Thinking about doing some town walks through the summer.
- Joy Wallis Has been busy as a tour guide in Dorchester. Would like to signpost guided walks more.
  - **Action: Matilda** to work with **Joy** to create a tour guide page on Discover Dorchester website
- **Miranda Woodgate** Working on Autumn edition of Heritage Magazine. Coordinating Heritage Open Day and Hillforts and Henges events.
- **Dorchester BID** put up the Union Jack flags for Jubilee, funded hanging baskets, super sleuth back this year, working to try and get farmers markets back
- The Great Escape Planning Christmas and Autumn escape rooms.
- **Roman Town House** Fortnightly tours are well attended. Tours have been running for specialist groups too. Working on a new booklet for Roman Town House
- **Siliverlake** Working to get Silverlake name out and new on site spa.
- Shire Hall Museum Agatha Christie exhibition popular and events associated with this exhibition going well. Next exhibition will be on Crossing communities and refugees looking at Dorchester history of migration as part of this. Have donated 80 family passes to local food bank.

### 8. Election of New Chair

Abbie King will be leaving Shire Hall Museum this Summer to take up a new role at Ironbridge Museum. This means we need a New Chair for the Tourism Partnership. The next Chair will be elected at the start of the next meeting.

**Action: ALL -** If you would like to become the next chair of the Dorchester Tourism Partnership please email Matilda before the next meeting.

9. Date of next meeting Tuesday 4<sup>th</sup> October 2022 – 2 pm – 4 pm – venue TBC